

To,
The Product Support,
Mashreqbusinessonline,
Global Transaction Services, CIBG,
Head Office,
Mashreqbank,
P.O. Box 1250
Dubai – UAE.

I hereby acknowledge that the following items sent to me by Mashreqbank have been delivered to me securely:

- Activation Code**
- Financial Device**

By signing this Acknowledgement Letter, I hereby acknowledge and confirm:

1. That the Item(s) checked above have been delivered by the Bank in a secure manner
2. That the Bank shall be absolved from any further liability regarding the safe delivery of the access code to the mashreqbusinessonline Services.
3. A Photocopy of my (please tick where applicable):
 - Passport
 - Driving Licence
 - Labour Card
 - National Identification Card
 - Other Identification Document: _____
(Please specify)
is enclosed and being sent back to the Bank as proof of my identity
4. The Bank may, if the signature provided herein below fails to match that of the specimen signature provided to the Bank, refuse to activate access to the Services.
5. The Bank may, if this acknowledgment letter is not received by them, refuse to activate access to the Services.

User Name : _____

User login ID : _____

Name of Company : _____

Account Number : _____

Full signature of Customer _____

Date _____